



Listed below is some information on services and fees we have. Thank you for choosing CHITTY Garbage Service Inc.

→ Set trash out the night before so you're not overlooked or missed ←

Residential monthly service is 3-35g Trash Cans (you can provide) or 1-96g Cart per pick up (we provide). Any extra trash please contact office.

YARD WASTE

Yard Waste and Brush service is every Wednesday morning EARLY (holiday schedule delay by 1 day).

Call our office the day before for this service.

SET YARD WASTE AT THE CURB THE NIGHT BEFORE!

What is yard waste? Example: Lawn clippings, outside flowers, garden plants, bushes, trees (not lumber), dirt, sod and leaves.

To get the yard waste stickers, leave your check in envelope and tape it on top of your trash can securely. On top the envelope, tell the driver how many yard waste stickers and where to place them so you'll be able to locate them. (we cannot place yard waste stickers in the mailbox - Federal Law)

The following are the *Do's & Don'ts* for yard waste:

Do's

- Purchase yard waste stickers - \$2.00 each.
- Set yard waste out at CURB the night before.
- **Maximum weight** per bag is 60LBS.

Call Office NO LATER than Tuesday by 4p.m

Don'ts

- Do not mix trash with yard waste.
- Do not set in alley.
- **Do not set next to trees or poles.**

Do not double bag yard waste.

For Brush, we can take with yard waste pick up at curb; this is an extra charge. Brush needs to be bundle up in 5' length by 2' diameter; cost per bundle is \$5.00.

EXTRA CHARGES

- ❑ Residential normal service is for 3-35g Trash Cans (you can provide) or 1-96g Cart per pick up (we provide). Any trash beyond that is subject to **ADDITIONAL CHARGE**, that charge is based on how much there is.
- ❑ Furniture: carpet, bed, recliner, chair, sofa (couches, hide-a-bed, love seats), dresser, desk, table and shelving.

- ❑ Appliances \$35 each: dishwasher, stove, refrigerator, freezer, microwave, washer, dryer, dehumidifier, hot water heaters, water softeners. TV's prices vary on this item.
 - ❑ Miscellaneous Items: car & light truck tires \$5 each / on rim \$10 each.
 - ❑ Free Pick Up: car battery and oil. **ONE BATTERY & ONE GALLON of OIL free per visit. If you set out more than one, it will remain for the next time.**
 - ❑ FREE GLASS RECYCLE - City of Ames Resource Recovery Plant has FREE GLASS RECYCLING for people to keep glass out of their garbage. The glass does not have to be sorted according to color. Rinse the glass containers out; you may leave the label on. There are FREE DROP OFF sites with YELLOW 2Y containers at the following locations:
 - City of Ames Resource recovery Plant, 110 Center Ave, Ames
 - Fareway, 619 Burnett, Ames
 - Wheatfields - 413 Northwestern, Ames
 - Fareway, 3619 Stange, Ames
 - Cub Foods, 3121 Grand, Ames
 - Hy-Vee, 3800 Lincoln Way, Ames
 - Fareway, 1505 S B Ave, Nevada
 - Harlan's Food Mart, 306 Washington, Story City
- For the above items, please call office for pick up. ←**

[This is not a complete list please contact us! Prices may change without notice]

SERVICE CHARGES

- ✓ \$20.00 Return Checks or Auto-Debit (check or credit card) - per item
- ✓ \$20.00 Re-Activate Service for **NON-Payment** - each time
- ✓ \$20.00 Accounts Turned Over to Collection Service - each time

HOLIDAY SCHEDULE

Residential trash service (Monday thru Friday), your service day will be delayed by 1 day after a holiday that week.

Example: Labor Day, Monday, September

- Monday service will be Tuesday

- Tuesday service will be Wednesday

- Wednesday service will be Thursday

- Thursday service will be Friday

- Friday & Saturday service will be Saturday

*** Just remember - Residential trash service will be delayed by 1 day after any holiday when the City of Ames Resource Recovery Plant is closed in that week only. (Monday thru Friday)**

Holiday's with no service on New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day, Christmas Day or whenever the City of Ames Resource Recovery Plant is closed. Visit our website for more information on holiday schedule.

PAYMENTS

- Place ACCT# on payment for proper credit & payments are posted the day received.
- **We bill monthly - we provide the service first then send you a bill.**
- **Payments are due by the 25th**

every month. (2.5% Late Charge per month on past due accounts)

- **Automatic Debit from your Checking Account** - receive 0.50¢ credit on your monthly bill each month when signed up for automatic debit w/ checking - **sign up on our website, or call for a form.**
- We accept VISA / MC, DISCOVER! Over the phone, on your return sub or on our web site.
- **View and pay your bill online. Use your CHITTY Account# & password** (last four digits of your phone number) **on the front of the welcome letter you received!**
- Automatic Pay with your VISA/MC, DISCOVER - sign up on our web site, or call for a form.
- **SAVE YOUR STAMPS!** Use our payment drop box at FAREWAY 619 BURNETT, AMES. It's located on the window ledge by the 'EXPRESS LANE'.

OTHER SERVICES

We offer demolition containers 2Y, 3Y, 4Y, 6Y / roll off's 10Y, 16Y, 20Y, 30Y & 40Y. These can be used for new construction, remodeling, roofing and cleaning out garages, basements and attic. Some items CAN NOT BE MIXED; please contact us for more information.

Help Control Litter in your Neighborhood!

Control litter by placing your loose trash in trash bags and tie it closed. Place bags in your trash can or 96g cart and close the lid. Then when your trash is dumped on your trash day all that is dumped out are the bags. NO LOOSE TRASH to blow around!

In addition, bagging your trash will help control any SMELLS / ODORS in your trash can or 96g cart. If your trash can or 96g cart smells wash it out with the following steps:

*** Please be SAFE! Wear safety glasses, gloves and old clothing when following these steps.**

Step 1 Remove all large items inside from container.

Step 2 Spray water inside & out of container, use a brush on soiled areas.

Step 3 Pour bleach inside the container and slosh it around and or use a brush on inside - this will do a deeper cleaning and eliminate the smell / odor.

Step 4 Rinse out container and let dry out completely.

If you still have a smell / odor - **repeat steps 3 and 4** and let the bleach set / soak inside container 15-30 minutes. It might take a couple times of step 3 for more stubborn stronger smells / odors but it will work.

➤ *CHITTY Garbage Service, Inc. is not responsible for any ground damage (sidewalks, driveways, curbs, etc.) or damage to bushes, landscaping, and tree branches over hanging, etc. when we deliver or pick up containers & roll offs.*

➤ *Customers are Responsible for damage to or from 96g carts, containers & roll off while renting from CHITTY Garbage Service, Inc. This excludes normal wear & tear. If customers own their 96g cart, container or roll off, they are responsible for all damages including wear & tear.*

* City of Ames - City Code: Chapter10,
GARBAGE AND REFUSE,

Sec. 10.3 GARBAGE TO BE PLACED IN RECEPTACLE; REQUIREMENTS reads "It is unlawful for any person to deposit or place any garbage or refuse in any street, alley, lane, public place or private property outside of buildings, within the city, unless the same is enclosed in a water-tight receptacle provided with a tight-fitting cover."

Sec. 10.4. HOUSEHOLD TO FURNISH GARBAGE RECEPTACLE; MAINTENANCE; GARBAGE TO WRAPPED reads "The proper receptacle for the receiving and holding of garbage shall be furnished by the householder or the occupant of any building or place of business and shall be kept covered and in a sanitary condition at all times."

Serving the following cities and country areas:

- Ames
- Boone
- Gilbert
- Huxley
- Kelley
- Maxwell
- Nevada
- Slater
- Story City

REV 07-09



1) Place cart on level surface, at curb with the front of cart facing forward (see example above). In addition, cart must be clear of any obstacles, such as mailboxes, bushes, cars, snow piles, etc.

2) No lid fasteners on cart - rope, bungee cords, bricks, etc.

3) Notify our office of any extra trash outside the cart, an extra charge may apply.

These few steps will help our driver dump your cart quickly and safely.

Save your MONEY! Pay your Residential Service One Year in Advance - if you pay your residential bill for one year in advance you will receive the 13th month FREE. *Please place a note with payment to get proper credit.* We are doing this to help you SAVE money and keep our cost down.

S.H.A.R.P.S Needles and Sharps disposal - The City of Ames Resources Recovery Plant will accept these items **FREE of Charge** at 110 Center St, Ames, IA.

CHITTY Garbage will take your needles / sharps in a container with a lid that closes on your trash day. **CHITTY Garbage cannot take any containers with the Bio-Hazard symbols.**

Tell a Friend - word of mouth is what CHITTY Garbage excels for. Refer a friend or neighbor to sign up with CHITTY Garbage and you will receive a \$10.00 credit towards your account. **We require that the person signing up for service must tell us who referred them AT THE TIME THEY SIGN UP.**

**CHITTY GARBAGE
SERVICE INC**
67 N Ave, Po Box 29
Nevada IA 50201-0029
P: 515-382-3808
F: 515-382-2308

<http://www.chittygarbage.com>

Office Hours:

Monday thru Thursday 8am - 5pm

Friday 8am - 4pm

Saturday Closed

Sunday and Holidays Office Closed